

Follow the numbers below as a guide to reading your new billing format.

1. Our Member Services contact information and office hours.
2. Amount due on account.
3. Your account number (formerly your member number). Please refer to this number when calling in or making payments.
4. Billing Summary shows activity since last billing.
5. Message Center for important messages from us.
6. Meter location and meter reading information.
7. By following the graph key, you can see monthly usage along with monthly high/low and temperature. You can compare your usage with the previous year.
8. Current detail of charges for electric use.
9. Account number and amount due. Return stub with your check or cash payment.

Please remember to visit us at nobles.coop/smarthub and sign up for SmartHub.

SmartHub is a fast and convenient way to view usage history, report an outage and manage your account.



Office Hours: Mon - Fri, 7:30am - 4:00pm
22636 U.S. Hwy 59, PO Box 788, Worthington MN 56187
www.nobles.coop 800-776-0517 nce@nobles.coop

This cooperative is an equal opportunity provider and employer.

Member Name JOHN DOE
Account # 9999999
Location # 999-99-999

Billing Date: 09/01/2024
Current Bill Due Date: 09/30/2024

Previous Balance \$303.00
Payment Received -\$303.00
Balance Forward \$0.00
Current Charges Due \$303.00
Total Amount Due 09/30/2024 \$303.00
Total Amount Due After \$312.09

5 Important Messages

Due to our NISC software upgrade in September, your October bill has a fresh new look. While all the essential information remains, we've added features to make managing your account even easier. With a more user-friendly bill and enhanced account management tools, members can now report outages, and receive important updates through their preferred communication channels—all within SmartHub, your online account management tool. If you have any questions while navigating these new features, we're here to help. Feel free to call us at 800-776-0517.

2 Total Amount Due \$303.00
Due Date: 09/30/2024

6 Service Address: 680 ANY STREET ANYWHERE, MN, 99999

Description	Meter No.	Reading Dates From	Reading Dates To	Previous	Present	Mult	Demand	kWh Usage
General Service	99999	07/31/2024	08/31/2024	10065	10121	40	14.800	2,240
Dual Fuel	88888	07/31/2024	08/31/2024	4524	4524	20	0.000	0

7 kWh Monthly Use

Monthly High Monthly Low Temp

2023 2024

8 Current Service Detail

Cost of Providing Service	\$41.00
Energy Charge	2,240 kWh @ 0.0800 \$179.20
Power Cost Adjustment	2,240 kWh @ 0.02818 \$63.12
Sales Tax	\$19.48
Operation Round-up	\$0.20
Total Current Charges	\$303.00

9 Energy Usage Comparison

This Month: 2,240 kWh 31 days
Last Month: 2,240 kWh 31 days
This Month Last Year: 2,040 kWh 31 days

Avg Daily Use: 72 kWh
Avg Daily Cost: \$9.77
Avg Daily High: 69°F

KEEP SEND

 **Nobles Cooperative Electric**
PO Box 788
Worthington, MN 56187-0788

PAY YOUR BILL 24/7
ONLINE: Check or credit/debit card at www.nobles.coop/smarthub or download the mobile app.
PHONE: (855) 779-1641

  

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JOHN DOE
680 ANY STREET
ANYWHERE MN 99999-9999

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C-0

NOBLES COOPERATIVE ELECTRIC
PO BOX 788
WORTHINGTON MN 56187-0788

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NEED ASSISTANCE?

If you have any questions or issues, you may contact us by sending an email to nce@nobles.coop or calling **800-776-0517**. Visit our SmartHub support page at nobles.coop/smarthub for more information.



How to Read Your Bill



YOUR ELECTRIC BILL LOOKS A LITTLE DIFFERENT THIS MONTH.

The design of your monthly electric bill has been updated with a new look. The new design will help you monitor your electric demand/usage each month, view usage comparisons and receive important messages from Nobles Cooperative Electric.

If you have any questions or issues, you may contact us by sending an email to nce@nobles.coop or calling 800-776-0517. Visit our SmartHub support page at nobles.coop/smarthub for more information.



To report an outage or to pay your bill call 855-799-1641

WHAT IS THIS DEMAND CHARGE LINE ITEM ON MY BILL?

Residential and general service members are not currently charged for electric demand, but about one-quarter of the cooperative's power supply costs are based on demand. Nobles Cooperative Electric believes that knowledge is power and we want to give you more information on how your electric demand impacts the system, in turn affecting the cost for all members. The newly designed bills will now list your electric demand as a line item.

Scan the QR code above to be taken to a page that explains the difference between energy and demand components on your electric bill.

In other words, electrical demand is like...sports!

Sports stadiums are designed to accommodate thousands of fans for just a few hours, leaving them mostly empty for the rest of the year. Despite this, the seats, restrooms, concession stands and parking spaces remain in place. In this analogy, peak demand will only occur for a few hours a year. The electric grid, like the stadium, needs to have the infrastructure in place to meet that demand, even though it won't be used at full capacity all the time.

Just as a stadium needs to be ready for the "demand" of fans buying tickets to a game, the electric grid needs to be ready for the "demand" of people turning on their air conditioners on a hot summer day or their heaters on a cold winter night. This is why we construct the infrastructure to meet the highest level of electricity consumption, even though members may not utilize that maximum capacity every single day throughout the year. This capacity is essential to ensure that the grid can meet the needs of everyone.



even during periods of peak demand. Visit nobles.coop/smarthub for more information.